

Street Manager

NEWSLETTER



Street Manager is a digital service by the DfT that is transforming the planning, management and communication of street and road works. Using open data and intelligent services, its aim is to minimise disruption – and improve journeys for the public.

Street Manager Newsletter 48 – 08/12/2023

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1. Intro

Welcome, welcome, welcome to the first Street Manager Newsletter for a little while. We've been sending out smaller updates in little emails here and there, so hope those have come across your desk at some point. It's still remarkably busy for us in Street Manager Towers, even 3 and a half years into live running. The new bandings have now gone out, more on that below. We got some Lane Rental funding to deliver a new piece of functionality, we're still working on PBI enhancements, with a big new one about to hit the service. And beyond that, there's still all sorts of areas we could potentially work on. A map for inspections? The notifications piece of work that is often raised by users? We still need to do archiving and GeoPlace are working on a new spec, so that will involve some work for us to match that. An exciting 2024 for sure.

2. Charging Letter 2024-25

It's that time of the year again.... when we send out the Street Manager charges for 1st April 2024 to 31st March 2025. The banding category is allocated from the numbers of permits raised by your organisation from September 2022 to August 2023. Please note that the ranges for Band B, C and D have been changed slightly from this year for Utilities but the yearly band rate remains the same. The band ranges and rates for Highways Authorities remains the same.

We sent the Street Manager charges email on Tuesday 28th October to the primary contact email address registered on Street Manager. Please contact us at Streetmanager@df.gov.uk if you have not received your charges for 2024-25 and will ensure that you receive this information.

Street Manager band levels for Highway Authorities and Utilities for next year (2024-25):

HA	Bottom of Band	Top of Band	Yearly Band Rate
A	50,001	N/A	£40,000
B	40,001	50,000	£32,500
C	30,001	40,000	£27,500
D	25,001	30,000	£22,500
E	20,001	25,000	£20,000
F	15,001	20,000	£17,500
G	10,001	15,000	£15,000
H	5,001	10,000	£12,500
I	2,501	5,000	£10,000
J	1	2,500	£7,500

Utilities	Bottom of Band	Top of Band	Yearly Band Rate
A	300,001	N/A	£400,000
B	175,001	300,000	£200,000
C	125,001	175,000	£150,000
D	85,001	125,000	£100,000
E	70,001	85,000	£75,000
F	50,001	70,000	£60,000
G	35,001	50,000	£40,000
H	25,001	35,000	£32,500
I	15,001	25,000	£25,000
J	7,501	15,000	£17,500
K	3,001	7,500	£10,000
L	1,501	3,000	£7,500
M	751	1,500	£5,000
N	151	750	£3,000
O	0	150	£1,000

3. Primary Contact Update

If you have not received the Street Manager charges 2024-25 email, it is likely that the primary contact information registered to your Street Manager account needs updating. Please could you take this opportunity to check the primary contact's name and contact details are correct. If this needs to be changed, please raise a service ticket at [Street Manager Beta Support - Jira Service Management \(atlassian.net\)](#) stating the name and email address of the required primary contact. Please be aware a primary contact needs to be a real person rather than a generic service in-box or email address.

It is essential that the primary contact details are correct as we will use these details to contact your organisation with important information or issues affecting your Street Manager account.



4. Christmas at Street Manager

You should have seen the notification (see below) sent out to Street Manager users on Friday 1st December 2023 about the Street Manager services over the Christmas period but for those who miss it, please be aware of below.



Hi,

Support for Street Manager will continue to be provided throughout the Christmas break, 08:00 to 18:30 Monday to Friday working days only, excluding public holidays. While we will still be available to respond to user issues as normal we will not be performing any of the regular user onboarding activities such as promoting admin users, adding new organisations, etc.

The last opportunity for onboarding requests to be actioned before Christmas will be 12th December 2023 and the first one in the new year will be 5th January 2024.

We will not be releasing to production during the Christmas period. For details of the scheduled releases please see our release calendar:

<https://department-for-transport-streetmanager.github.io/street-manager-docs/release-calendar/>

Regards,
manage-roadworks.service.gov.uk

5. Reduce Inspection % by more than 5%

The next release to Street Manager will see us introduce the ability for Authorities to reduce the inspection percentage rate by more than 5% percentage points at a time. We worked hard to bring that in before 1st January 2024 so Highway Authorities can make the necessary adjustments in Q4, ready to get things all ready to go for a 2024/2025 world where this stuff happens automatically.

Please could all Highway Authorities reading this take advantage of this functionality if required and review their rates.

6. New Hole Story video on Investigatory Works

Please take a look at our new video on Investigatory Works on the DfT Street Manager YouTube channel. You can find this video at the link below:

<https://youtu.be/4wQVskLbjCQ>

Remember, check the org you are sending them to is able to view them at their end before you switch. (More detail on this in the video.)

7. PBI Enhancements

As you read this, the work to automate 23/24 inspection units is happening. Then in early 2024 we will do the work to automate the increasing/decreasing process. We're also in the process of planning out the next batch of enhancements to PBIs. This includes things like adding a sample expiry date into the samples and providing a history of previous quarters, both of which I am sure many will appreciate.

Also, we had more people than you might expect asking us to allow them to set up samples for their own Authorities and we introduce that ability in a recent release. Feel free to inspect your own works to your hearts content.