

Job Title: Smart Meter Commissioner – Clean Water Framework

Company: Cappagh Contractors

Location: Havant

Reports to: Field Operations Manager

Role Overview:

As a Smart Meter Commissioner at Cappagh Contractors, you will be responsible for the installation, commissioning, testing, and activation of smart water meters at customer and network locations. Your work ensures accurate data capture, operational reliability, and compliance with industry standards, contributing to efficient water management and improved customer service.

Key Responsibilities:

- Carry out installation and commissioning of smart water meters in line with company and manufacturer specifications.
- Perform functional testing and verification to ensure proper meter operation and data transmission.
- Calibrate meters and configure communication equipment as required.
- Record commissioning details, including serial numbers, installation data, and test results, using digital platforms and paperwork.
- Diagnose and resolve issues with meter installation, data connectivity, or calibration.
- Liaise with customers and site contacts to access properties and explain meter functions and benefits as needed.
- Ensure compliance with health, safety, and environmental procedures during all field works.
- Support remote data collection teams and troubleshoot faults both on-site and via remote connection.
- Conduct routine maintenance, upgrades, or replacements of smart meters when required.
- Provide feedback on installation processes and contribute to continuous improvement initiatives.
- Maintain tools, equipment, and vehicle in accordance with company policies.

Skills and Experience:

- Previous experience in utilities metering, commissioning, or technical installation roles, ideally with smart water meters.
- Good understanding of smart metering systems, communication protocols, and field commissioning processes.
- Ability to use handheld data devices and basic IT systems for logging and reporting work.
- Electrical or mechanical aptitude and competence with hand tools.
- Strong diagnostic, problem-solving, and organisational skills.
- Good communication and customer service skills.
- Full UK driving licence.

Qualifications:

EUSR or similar water industry accreditation desirable.

Street works qualifications desirable.

About Cappagh Contractors:

Cappagh Contractors is a respected civil engineering company specialising in utilities and water sector projects. We offer opportunities for career progression, ongoing training, and a commitment to quality, safety, and customer service.

Working for Cappagh you will be the frontline of our business, embodying our “can do” attitude at every step of the way.

To apply email CV and cover letter to recruitmentsouth@cappagh.co.uk – Reference PWSCom